

# SMART ONBOARDING TERMINAL

## MODEL: SST502

The smart onboarding terminal is an Android-based multimedia interactive terminal that collects and consolidates data for registration and onboarding purposes.

SST502 integrates functions of facial recognition, high resolution A4 document scanner, electronic signature pad, ID card reader, fingerprint scanner, and audio and video recording.

Portable and light-weight, suitable for counters and desktops of human resources and government services staff, as well as banks.



## SUITABLE FOR

Onboarding/ account opening across any industry



### PAIN POINTS

- Inefficiency and inaccuracy of paper-based documents and data-entry
- High manpower needed

### KEY BENEFITS

- ✓ Simplify and consolidate operations
- ✓ Enhance service quality
- ✓ Addresses onboarding and account opening
- ✓ Small and portable touchpoint

## TERMINAL FEATURES

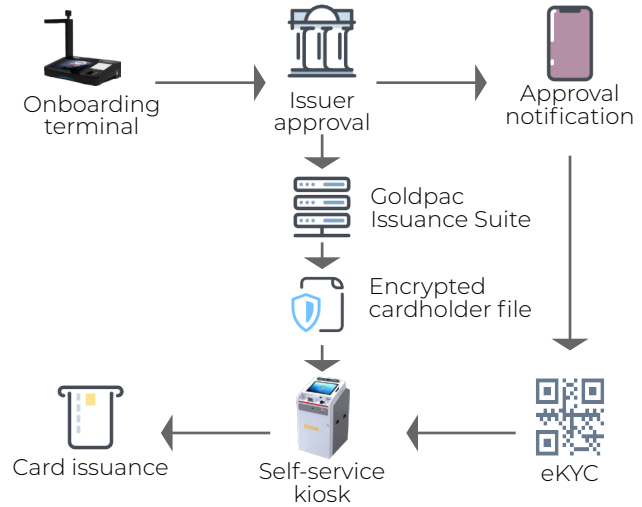
- **Government tasks handling:** social security card related applications, payments, certifications, and inquiry service
- Bank payment card application and onboarding; account and digital wallet enquiries
- Employment training services, professional appraisal work handling
- **Business data collection:** document scanning, fingerprint scanning, live facial recognition, barcode and QR code scanning
- **Connectivity:** Supports network-to-network interface, Wi-Fi, mobile networks, bluetooth and other communication methods to meet a wide range of uses and applications
- Can be integrated with the **Goldpac Card Issuance and Dispensing Kiosk (ACE301)** for card issuance
- Integrated with the Goldpac Issuance Suite for personalisation bureau management and remote instant issuance

# USER FLOW

## USE CASES

- Banks for new payment card onboarding
- Banks allowing customers to make enquiries on their digital wallet balance
- Government social welfare card application, issuance, and other related matters
- Pension insurance application, update, printing of certificate
- Business employment registration, recruitment information enquiry, startup loan application, vocational training information
- Policy enquiries and smart customer service terminal
- Government personal rights record enquiry

## Bank Card Issuance Data Flow



## SST502 SPECIFICATIONS

Facial Recognition  
Camera  
Built-in, 720P

QR-Code Reader  
Max. Operating Distance: 10mm

Document scanner

10" Touch Screen Monitor



ID and Social Welfare  
Card Reader

Signature Pen

Receipt Printer  
Thermal Printer, Paper Width: 80mm

Fingerprint Scanner

| Features            | Description  |
|---------------------|--|
| Dimensions          | 380mm (height) x 267mm (depth) x 340 (width)   |
| Weight              | 2.8kg  |
| Basic Configuration | Industrial PC with Windows 10, multi-touch screen, camera, microphone, ID card reader, fingerprint scanner, document scanner |

### About Goldpac

Goldpac provides products and solutions that addresses the financial industry's diverse needs for secure, convenient, and easy-to-use payment solutions. These solutions cover user onboarding, personalisation and payment device issuance systems, software, self-service kiosks, and desktop printers.

For more information, please contact us at [info@goldpac.tech](mailto:info@goldpac.tech).